

Domestic abuse support in the West Midlands during COVID-19



Coronavirus and Domestic Abuse Support

We know that this is a difficult and challenging time for everyone – but particularly so for adults and children living with domestic abuse and the professionals working hard to support them.

Avoiding public spaces and working remotely can help to reduce the spread of COVID-19, but for many survivors, staying home may not feel the safest option.

We know that any external factors that add stress and financial strain can negatively impact survivors and create circumstances where their safety is further compromised. As always, **if you or someone else is in immediate danger please call 999 and ask for the police.**

If you or someone you know are experiencing domestic abuse during the coronavirus outbreak, local and national organisations want you to know: **You are not alone, and help is still available.**

This leaflet provides details of key contacts providing support across the West Midlands as well as some key regional and national helplines available during the coronavirus outbreak.

Remember, in an emergency always call 999

[West Midlands Police](#)

[Birmingham:](#)

Birmingham & Solihull Women's Aid
0808 800 0028

www.bswaid.org

Birmingham Housing Options Hub:
0808 169 9604

Birmingham Council Housing
0121 303 7410 or 0121 303 2296/4806
<https://www.birmingham.gov.uk>

Adult Social Care
0121 303 1234 or 0121 675 4806

[Adults](#)

Children's Social Care
0121 303 1888 or 0121 675 4806

[Childrens](#)

[Coventry](#)

safetotalk helpline: 0800 111 4998

Coventry Haven
02476 444 077

<https://www.coventryhaven.co.uk/>

Coventry Council Housing
Housing Options 02476 834 025.

[Homelessness](#)

Adult Social Care
Telephone: 024 7683 3003

[Adults](#)

Children's Social Care
024 7678 8555 or out of hours: 024 7683 2222.

[Children's](#)

Dudley:

SPOC: 01384 455411

Black Country Women's Aid

0121 553 0090

www.blackcountrywomensaid.co.uk

Dudley Council Housing

0300 555 2345 or email

dutytorefer@dudley.gov.uk

Adult Social Care

0300 555 0055

[Adults](#)

Children's Social Care

0300 555 0050

[Children's](#)

Out of hours adults & children) 0300 555 8574

Sandwell:

Black Country Women's Aid

0121 553 0090

www.blackcountrywomensaid.co.uk

Sandwell Council Housing Solutions

0121 368 1166 or 0121 569 6883

[Housing](#)

Adult Social Care

0121 569 2266

Out of hours: 0121 569 2355.

[Adults](#)

Sandwell Children's Trust

0121 569 3100

[Children's](#)

Solihull

Birmingham & Solihull Women's Aid

0808 800 0028

Email: info@bswaid.org

www.bswaid.org

Adult Social Care

0121 704 8007 or 0121 605 6060

Children's Social Care

0121 788 4333 or out of hours 0121

605 6060

Solihull Council Housing

Housing Options – Homeless Services

0121 717 1515

Text: 07781 474 722

Email:

info@solihullcommunityhousing.org.uk

Walsall:

Black Country Women's Aid

01922 649569

www.blackcountrywomensaid.co.uk

Walsall Council Housing

01922 652250

Adult Social Care

0300 555 2922.

[Adults](#)

Children's Social Care

0300 555 2866

Wolverhampton:

The Haven Wolverhampton

08000 194 400

[Online chat](#) (Mon–Fri 9am– 5pm)

E-mail: info@havenrefuge.org.uk

St Georges Hub for support for male victims

01902 421904

Wolverhampton Homes

01902 556789 Option 6 or via email at:

housing.options@wolverhamptonhomes.org.uk

www.whomes.org.uk/homeless-services

Adult Social Care

Telephone: 01902 551199

[Adult Social Care](#)

Children's Social Care

01902 555392

Regional/National Helplines

West Midlands Forced Marriage

24hr helpline **0800 953 9777**

National Domestic Violence Helpline

www.nationaldomesticviolencehelpline.org.uk

24hr helpline **0808 2000 247**

National LGBT+ domestic abuse helpline

0800 999 5428

Rape Crisis England and Wales

0808 802 9999

Men's Advice Line 0808 801 0327

Victim Support 0300 303 1977

www.victimsupport.org/westmidlands

Respect helpline (for anyone worried about their own behaviour) 0808 802 0231

Useful Apps /info for victims

[Hollie Guard](#)

[Bright Sky](#)

[Advice on Domestic Abuse & COVID 19 - Safelives](#)

[Women's Aid](#)